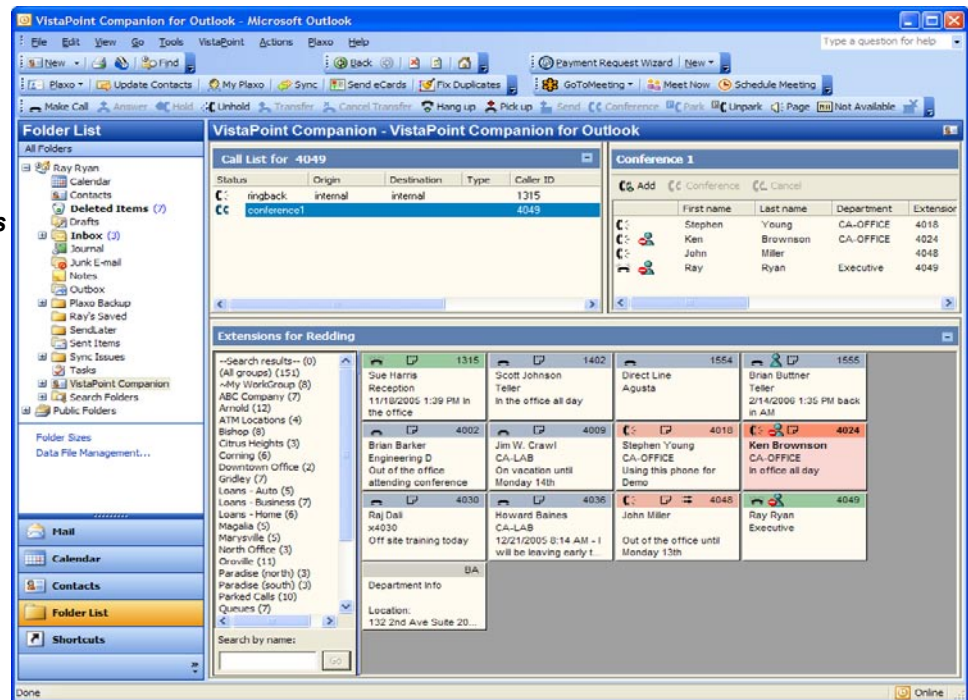


VistaPoint Companion for Outlook™

- **Enterprise-wide Presence and Call Control**
- **Microsoft Outlook® and Windows Messenger® Integration**
- **Easy Navigation between VistaPoint Companion and Outlook**
- **Click to Dial from within your Contacts**



The VistaPoint Outlook Companion is a fully integrated plug-in for Microsoft Outlook®. This application is ideal for professionals currently using Microsoft Outlook wanting telephony presence and call control. iQ's Outlook Companion provides a real-time view of extensions with click to dial controls of their telephone embedded within the same familiar interface as Outlook.











The Outlook Companion offers a unique set of tools that dramatically enhances employee productivity by minimizing the number of steps it takes to perform an operation because all VistaPoint functions are performed within Microsoft Outlook. VistaPoint Companion for Outlook offers users the flexibility to customize what information is displayed and how it is displayed. At a glance, users can see the real-time presence information of everyone on the system, and call control is fast and easy with the embedded toolbar.

Outlook Companion offers an enhanced Busy Lamp Field (BLF) cell design that provides real-time presence monitoring of every extension on the network. Caller ID is displayed as each call is received enabling the busy professional to determine who is calling prior to answering. VistaPoint also supports dialing from Outlook contacts, and allows users to configure contact screen pops on incoming calls. Features such as drag and drop call processing, customized views, instant messaging and online help are all integrated into Microsoft Outlook providing the easiest call processing available.

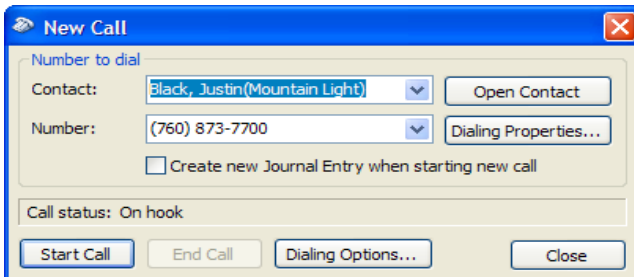
VistaPoint Companion for Outlook is an application designed for the VistaPoint Enterprise product line, which increases user productivity and empowers them by placing presence information and call control at their fingertips.

Presence and Call Control

Presence means the ability to know where people are, and how best to reach them. iQ's technology provides status monitoring of every extension on the network. User names and extensions are contained in a BLF cell with icons representing the person's telephone, IM service, and status note. Both the telephone icon and the color coded status bar change to indicate the current state of a user's phone such as idle, holding, ringing, or busy so that the status of an extension can be viewed before processing a call.

  4002 Brian Barker Sales Marketing In the office all day	   4009 Jim Crawl CA-LAB Forwarded to Support Queue
  4024 Tom Franks Cust Support In the office until Noon	   4049 Ray Ryan Executive In the office...attending meetings most of the day

Integration with instant messaging provides additional presence information such as online/offline, away, busy, and allows an alternate way of communicating even if a user is on the phone. The Status Note feature allows users to post information about their availability and is visible by all other users like an electronic in/out board.



Call Control means the ability to control, through the use of software, the operation of a telephone such as answer, hang-up, dial, hold, transfer, and conference. Users can drag and drop calls onto cells to quickly transfer the call to their requested party. Callers can also be transferred to voice mail, an outside line, or a cell phone using this technique. Alternatively, keypad shortcuts can be also used for fast call processing.



Key Features

- Integrated with Microsoft Outlook
- Enterprise-wide Presence Monitoring
- Click to Dial from within Contacts
- Integrated with Windows Messenger®
- Status Notes for Up-to-the-Minute User Availability
- Configurable Views and Call Notification
- Caller ID Recognition with screen pop of caller's record
- Conferencing for up to 6 Participants
- Call Group Pick Up
- Call Forwarding for Do-Not-Disturb, Ring-No-Answer, and Busy Conditions
- Comprehensive Local and Centralized Call Logging
- Extensive On-Line Help and User Tips

System Requirements

- Microsoft Windows 2000/ Advanced Server
- Windows Server 2003 (Standard or Enterprise)
- Processor: 2 GHz or higher
- Memory: 1GB memory (2GB recommended)
- Hard Drive: 10 GB free space.
- 1GB Ethernet NIC

Compatible with: Cisco CallManager, 3Com VCX, Mitel 3300, SX-2000 Light and 200 ICP

Award-Winning Software

The innovative VistaPoint Enterprise and related suite of applications has received prestigious industry awards.



iQ NetSolutions

Tel: 209-245-5500

FAX: 209-245-3036

Email: sales@iqnsi.com

www.iqnetsolutions.com

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