



Fixed Rate Service Contract

As technology continues to grow at an exponential rate, companies struggle to effectively manage their IT. How can your company keep pace in this ever-changing environment? CyberStreams offers our Fixed Rate Service Contract that will enable you to focus on the core competencies of your business while CyberStreams fulfills your current and future IT needs. CyberStreams fully understands the power of technology and wants to ensure that your company is utilizing the correct systems in the most optimal way for your particular business.

Costs Savings – The Economics Behind IT Outsourcing

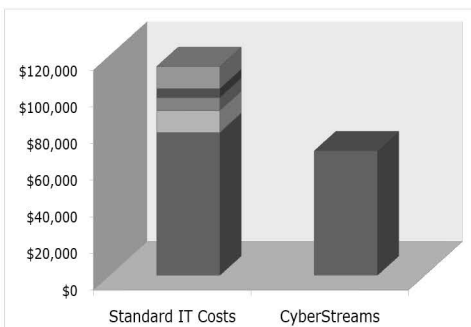
STANDARD IT COSTS

Network Administrator Salary
 Healthcare
 Workspace & Equipment
 Technical Training
 "Keyman" Risk Loss

MORE BENEFITS, LESS COST

CYBERSTREAMS

No Standard IT Costs
 Fixed Monthly Rate - Budgetable
 PLUS:
 Professional Technical Knowledge
 Strategic Business Consulting
 Lead Engineer & Backup Engineer
 Help Desk Support
 Task Management System
 Monitoring & Reporting
 Documentation



Increased Productivity & Stability - Choosing the Best Approach

- Reactive Approach to Technology**
 - Responds to technology failures by hiring outsourced IT
 - High fee and large hourly rate
 - Hidden productivity costs: employees left without files, internet, and applications when server goes down
- Proactive Approach to Technology**
 - For a small monthly fee, CyberStreams provides systems monitoring, management, and maintenance to avoid IT problems.

A Customer-Centric Solution

CyberStreams combines technical expertise with business acumen and will provide your company with a long-term sustainable IT plan that aligns with your company's mission.

"IT can improve the productivity of any industry, but at the end of the day, it's more a matter of how an industry uses IT to improve productivity."

Ed Yardeni, Deutsche Bank



Stop working on IT. IT should be working for you.



cyberstreams

Your IT Department

425.274.1121

Virtual Services



BCB Services
- Secure storage to back up your most critical files

HelpDesk Services
- remote end user support services



GMS Services
- remote monitoring, intrusion protection, gateway antivirus, spyware and other security services



Regularly Scheduled Management Services
- scheduled on-site visits designed for proactive tuning of the network



RM³ Services
- software with remote capabilities to manage, monitor, and maintain your IT



Project Services

Project Services
- hourly consulting, design, installation, implementation, and training services

ITAB Services
- an outsourced team of experts to augment your IT department

Closing the Gap

Your Company

