



Advanced applications to improve efficiency and productivity of staff and partners in a law office environment

OVERVIEW

Attorneys can enhance communications and law office operations with the 3Com® ExecutiveAssistant Legal Module, an integrated suite of applications for the NBX® IP telephony platform.

KEY BENEFITS

INCREASE BILLABLE HOURS

With the ExecutiveAssistant Legal Module, mobile phones can act as office phones, ensuring that important calls can always be received.

ACCURATELY TRACK AND BILL PROJECTS

Utilizing NBX integrated Account Codes (forced and verified), projects and calls can be traced even when employing advanced features such as find me/follow me services.

CAPTURE AND RETRIEVE PHONE CONVERSATIONS WITH EASE

The ExecutiveAssistant Legal Module offers on-demand or continuous call recording to capture and archive critical calls. Saved calls can be emailed as audio (.wav) files for follow-up action (Supervisor Client required).

PRIORITIZE ACTIVITIES WITH CALL SCREENING

The ExecutiveAssistant Legal Module lets attorneys and staff prioritize their telephone interactions. A speech announcement feature provides a caller's name or destination request so that responses can be immediate or postponed.

INCREASE EFFICIENCY WITH SPEECH RECOGNITION

Speech recognition auto-attendant helps callers easily reach attorneys without having to remember extensions or spellings of difficult names (Supervisor Client License required).

SYNCHRONIZE CALLS WITH CLIENT DATABASE

Match an incoming caller (using speech recognition) to a record in the client database, so critical information is pulled up on the PC screen before the call is even answered. The ExecutiveAssistant Legal Module is compatible with Microsoft Exchange/Outlook for synchronization.

ORDERING INFORMATION

PRODUCT DESCRIPTION	3COM SKU
Legal Module Server License	3C10456A
ExecutiveAssistant Basic User	3C10452A
ExecutiveAssistant Advanced Client	3C10453A
ExecutiveAssistant Supervisor Client	3C10454A
ExecutiveAssistant Supervisor Upgrade	3C10455A

Visit www.3com.com for more information about 3Com secure converged network solutions.

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