

Desktop application delivering integrated, productivity-enhancing access to high-value business communications services

OVERVIEW

The 3Com® Convergence Client provides a convenient, personal portal to a variety of interpersonal communications functions, including telephony, audio and video conferencing, messaging, presence, document sharing and instant messaging. The application provides authorized access to these capabilities of the 3Com Convergence Applications Suite from any standard Microsoft Windows PC. The client is compliant with the Session Initiation Protocol (SIP) and uses SIP Instant Messaging and Presence Leveraging Extensions (SIMPLE) for standards-based, secure services.

KEY BENEFITS

SIMPLY INTEGRATE ADVANCED BUSINESS APPLICATIONS

The Convergence Client can be cost-effectively integrated into an enterprise network and distributed to users with minimal installation and maintenance requirements. IT staff can easily make the application part of a standard enterprise desktop software package.

LEVERAGE STANDARDS-BASED INTEROPERABILITY

Based on SIP, the 3Com Convergence Client enables portability of user identity and standards-based multimedia communications capabilities. The SIP-enabled software can be deployed anywhere on an enterprise IP network.

EASE ACCESS TO CONFERENCING SERVICES

With the Convergence Client and a 3Com IP Conferencing Server, users can create an instant ad hoc conference call by simply dragging and dropping names— instead of having to set up a conference bridge beforehand and waiting for attendees to join the call at the appointed time. A mouse click adds video to the conference or enables collaborative data sharing and real-time document reviews.

INCREASE WORKER PRODUCTIVITY

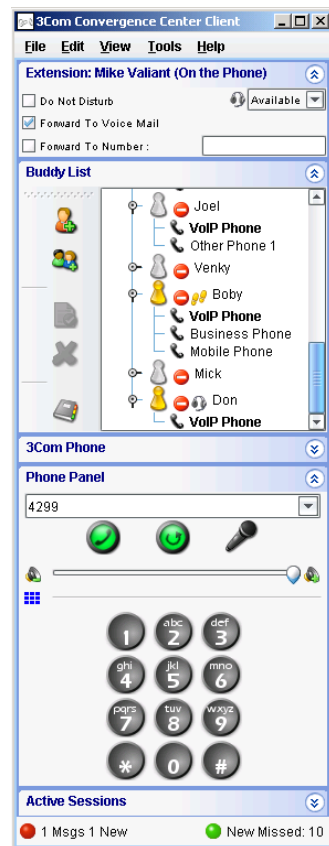
One easy-to-use interface speeds access to everyday business communications such as voice, video, presence, instant messaging, voicemail and desktop sharing services. By strengthening control of collaborative resources, the enterprise can respond more effectively to the needs of customers, clients and vendors. People are easier to reach. Information can be accessed and disseminated more efficiently. Issues can be addressed and resolved more quickly.

OPTIMIZE CONTACTING CO-WORKERS

A presence icon on the interface screen indicates the availability of co-workers, helping establish direct contact among colleagues and reducing protracted voicemail exchanges and telephone tag. Calls can be easily initiated by clicking on the icon.

SEAMLESSLY CONTROL 3COM DESK PHONES

Because the Convergence Client can be associated with a physical IP phone such as the 3Com 3102 Business Phone, it can control telephony functions such as voice calls, audio conferencing and voicemail access and allow the use of a conventional handset.



The Convergence Client offers easy access to a broad range of converged networking services.

FEATURE HIGHLIGHTS

Presence for single or multiple devices

Instant messaging*

Softphone*

Voice mail

Audio conferencing*

Video conferencing*

Document sharing*

Drag-and-drop call transfer

Drag-and-drop conferencing

Global, network-based volume deployment that enables template creation and automatic Convergence Client configuration across the network

Companion mode, allowing 3Com IP phones to be used in conjunction with the Convergence Client for voice calls, voice mail and audio conferencing

Local address books imported from Microsoft Outlook and Lotus Notes messaging software

*With or without the presence function.

SPECIFICATIONS

HARDWARE AND SOFTWARE

PC running Windows 2000, XP or Vista. Minimum 1.0 GHz processor and 512 MB memory; recommended 1.5 Ghz processor or higher, and 1 GB or more of memory. Performance and usability may be impacted by other CPU or memory intensive applications running on the same PC.

SIP COMPLIANCE

SIP RFC 3261

Performs role of SIP User Agent

Note: the 3Com Convergence Client requires the appropriate 3Com server-based convergence applications for advanced features such as IP conferencing and presence. In addition, a server license is required for using the 3Com Convergence Client with the VCX IP Telephony Module. Further information on these applications can be found at

www.3com.com/convergence_applications.

Visit www.3com.com/voip for more information about 3Com secure converged network solutions.

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